



QUALITY POLICY 2019

Malaby Biogas Limited aims to ensure that its products and services meet the needs of its customers and suppliers at all times in accordance with statutory and regulatory and their requirements, as well as its own policies and procedures.

Top management are responsible for the implementation of an Integrated Management System (IMS) and for achieving and maintaining ISO 9001:2015 and ISO 14001:2015 certification. Suitability of the new standard has been reviewed and it has been determined that, assuming a period of integration of PAS110 requirements is undertaken, the new ISO standards will be adopted and a comprehensive Integrated Management System will be implemented across both ISO certification and includes PAS110 certification for the production of quality digestate as a product called Biofertiliser. The scope of our Integrated Management System covers all activities stated within our Scope Document and we are committed to:

1. Develop and improve our Integrated Management System
2. Continually improve the effectiveness of the Integrated Management System
3. The enhancement of:
 - a. Quality, specification, and integrity
 - b. Customer satisfaction
 - c. Supplier performance
 - d. Risk minimisation
 - e. Work ethics and best practices
 - f. Provision of excellent service to all stakeholders

Malaby Biogas Limited has a continuing commitment to:

1. Reviewing the internal and external issues affecting our IMS and the needs and expectations of interested parties
2. Ensuring that our customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction
3. Communicating throughout the Organisation the importance of meeting customer needs and all relevant statutory and regulatory requirements.
4. Establishing this Quality Policy and our ongoing Quality Objectives
5. Ensuring that Management Reviews not only set but review the Quality Objectives, and report on the Internal Audit results as a means of monitoring and measuring the processes and the effectiveness of the IMS Management System
6. Ensuring the availability of resources



We shall endeavour to comply with all relevant statutory and regulatory requirements, and constantly monitor our quality performance against objectives and implementing improvements when appropriate.

All personnel understand the requirements of this Quality Policy and abide with the requirements of the Integrated Management System as defined in the Integrated Management System Manual. This Quality Policy is regularly reviewed in order to ensure its continuing suitability.

A copy of this Quality Policy is made available to all members of staff and relevant interested parties along with copies of the minutes of Management Reviews, or extracts thereof, in accordance with their role and responsibilities as a means of communicating the effectiveness of our Quality Management System. All members of staff acknowledge their review of this policy by signing in the space provided below.

Signed: _____ Name: T Minter (Director) Date: 08/6/19

We the undersigned staff of Malaby Biogas acknowledge that we have read, understood and will abide by the contents of this policy:

<u>Name</u>	<u>Position</u>	<u>Signature</u>
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