



QUALITY POLICY

Malaby Biogas Limited (the 'Organisation') aims to ensure that its products and services meet the needs of its customers at all times in accordance with contractual requirements, its policies and procedures.

The Organisation operates an evolving Quality Management System (QMS) that has gained BS EN ISO 9001: 2008 certification, including aspects specific to the provision of property and sustainability related investments, developments and operation of renewable energy generating facilities. The QMS incorporates elements to ensure compliance with BSI PAS110 (2014) and the Anaerobic Digestion Quality Protocol (ADQP).

With consideration to appropriateness of effort, benefit and cost, the management is committed to:

1. Develop and improve the Quality Management System
2. Continually improve the effectiveness of the Quality Management System
3. The enhancement of customer satisfaction

The management has a continuing commitment to:

1. Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction
2. Communicate throughout the Organisation the importance of meeting customer needs and all relevant statutory and regulatory requirements.
3. Establish the Quality Policy and its objectives
4. Ensure that there are set Management Reviews to review the quality objectives, and reports on the Internal Audit results as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System
5. Strive to ensure the availability of resources (people, infrastructure, equipment, work environment) is appropriate for the establishment, implementation, maintenance and improvement of the QMS as may be relevant to the scale of the business.

Malaby Biogas Ltd operates an anaerobic digestion (AD) facility called Bore Hill Farm Biodigester at Deverill Rd, Warminster, Wiltshire BA12 8FB which uses a wet, mesophilic AD system processing source segregated organic wastes in a fully mixed continuous flow digestion plant. The process produces a liquid Quality Digestate (defined as a separated liquor due to its low dry matter). The Organisation commits to achieving and maintaining Quality Digestate standards which will enable PAS110 certification. It aims to ensure the Quality Digestate is fit for purpose and to maintain appropriate lines of communication with customers so that any additional customer related requirements are achieved.

The structure of the Quality Management System is defined in this Quality Procedures Manual.

All personnel will be informed of and will work towards understanding the requirements of this Quality Policy and abide with the requirements of all quality management systems and standards (ISO 9001, PAS110/ADQP, ISO 14001 and other standards of quality required by the business).

The Organisation complies with all relevant statutory and regulatory requirements.

The Organisation constantly monitors its quality performance and implements improvements in an appropriate and proportionate manner.

This Quality Policy is regularly reviewed in order to ensure its continuing suitability.

Copies of the Quality Policy are made available to all members of staff. Copies of the minutes of Management Reviews, or extracts thereof, are provided to individual members of staff in accordance with their role and responsibilities as a means of communicating the effectiveness of the Quality Management System.



Signed: _____ Name: T. Minter Date: 5th June 2017

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This policy has been read and understood by the following:

<u>Name</u>	<u>Position</u>	<u>Signature</u>	<u>Date</u>
Toby Minter	Director		
C Hirons	Operations Manager		
M Huxtable	AD Technician		
R Hornsby	Plant Operative		
T Woodward	Food Waste Operative		